

NO: 24-06-99 Rev. A

SUBJECT: Condensation (water droplets) may form on the exterior of the heater A/C housing and drip on the floor.

DATE: Dec. 17, 1999

THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN NUMBER 24-06-99, DATED FEBRUARY 19, 1999, WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS BULLETIN HAS BEEN REVISED TO INCLUDE 2000 MODEL YEAR VEHICLES. THE CHANGES ARE HIGHLIGHTED WITH **ASTERISKS****.**

OVERVIEW:

This Bulletin Involves installing a foam insulator to the heater A/C housing.

SYMPTOM/CONDITION:

Water may condense on the exterior of the heater housing when the air conditioning is operating and drip on the passenger floor.

DIAGNOSIS:

If customers complain of this condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty	Part No.	Description
1	05015245AA	Self Adhesive Foam

REPAIR PROCEDURE:

THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.

1. Remove the protective backing from the foam and carefully install the foam as shown in [Figure 1](#).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Op. No.	Time
24-65-34-93	0.2 Hrs.

FAILURE CODE:

Code	Description
P8	New Part