

# Technical Service Bulletin

**NUMBER:** 23-21-00

**GROUP:** Body

**DATE:** May 19, 2000

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**SUBJECT:**

Front Seat Binds or Sticks when Adjusting the Seat Fore and Aft (Manual Seats).

**OVERVIEW:**

This bulletin involves removing sealer/sound deadener from the floor pan.

**MODELS:**

2000 (WJ) Grand Cherokee

**NOTE: THIS BULLETIN APPLIES TO VEHICLES EQUIPPED WITH MANUAL SEAT ADJUSTERS.**

**SYMPTOM/CONDITION:**

The front seat adjuster may bind or stick when adjusting the seat fore and aft.

**DIAGNOSIS:**

If the vehicle exhibits the condition, perform the Repair Procedure.

**REPAIR PROCEDURE:**

**THIS REPAIR IS COMPATIBLE WITH DAIMLERCHRYSLER'S MOBILE SERVICE PROGRAM AND DOES NOT REQUIRE HOISTS OR OTHER FULL SERVICE FACILITY SPECIAL EQUIPMENT.**

1. Remove the seat from the floor.
2. Pull the carpeting back and inspect the floor pan in the all areas where the seat attaches.
3. If any sealer or sound deadener over-spray build up is present in the area where the seat bolts to the floor, scrape away the material with an appropriate tool.
4. Coat any bare metal with a corrosion preventing primer and allow the primer to dry.
5. Repositions the carpet and install the seat.

**POLICY:** Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No: 23-50-40-90 .....0.3 Hrs.

**FAILURE CODE:** 07 - Binds, Sticks or Seized