



NUMBER: 23-019-02

GROUP: Body

DATE: May 20, 2002

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SUBJECT:

Cloth Covers On Both Front Seat Cushions May Loosen And Wrinkle

OVERVIEW:

This bulletin involves the replacement of both front cloth seat cushion covers and pads.

MODELS:

| | | |
|------|------|----------------|
| 2002 | (WJ) | Grand Cherokee |
| 2002 | (WG) | Grand Cherokee |

NOTE: THIS BULLETIN APPLIES TO GRAND CHEROKEE VEHICLES EQUIPPED WITH CLOTH SEATS (SALES CODE E7 OR K7) AND BUILT PRIOR TO APRIL 04, 2002 (MDH 0404XX FOR WJ) AND MAY 10, 2002 (MDH 0510XX FOR WG).

SYMPTOM/CONDITION:

One or both front seat cushion pad(s) may sink away from the cloth seat cover and towards the seat frame. When this occurs the seat cover material may loosen. The excess seat cloth material may gather near the center of the seat cushion and appear as a raised wrinkle (a tenting or bridging appearance).

DIAGNOSIS:

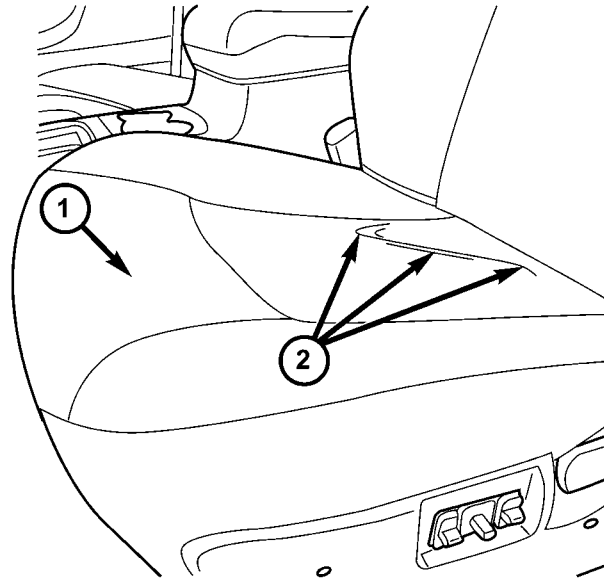
If the customer describes the above condition, and the condition is present, perform the Repair Procedure to both front cloth seat cushion covers and pads.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|--------|------------|--|
| 1 | 05093494AA | Pad, Seat Cushion (Right) |
| 1 | 05093495AA | Pad, Seat Cushion (Left) |
| 1 | 0XR861DVAA | Cover, Cloth Seat (Dark Slate - Right) |
| 1 | 0XR861T5AA | Cover, Cloth Seat (Sandstone - Right) |
| 1 | 0XR861L5AA | Cover, Cloth Seat (Taupe - Right) |
| 1 | 0XR871DVAA | Cover, Cloth Seat (Dark Slate - Left) |
| 1 | 0XR871T5AA | Cover, Cloth Seat (Sandstone - Left) |
| 1 | 0XR871L5AA | Cover, Cloth Seat (Taupe - Left) |
| (AR) 1 | 05093493AA | Kit, Trim Retainers |

REPAIR PROCEDURE:

1. Replace both front cloth seat cushion covers and pads. For more detailed instructions, refer to the Body - Seats - Front Seat Cushion/Cover Section in the appropriate 2002 Grand Cherokee Service Manual (WJ or WG) (Fig. 1).



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Fig. 1 LOOSE SEAT COVER CLOTH

1 - Cloth Seat Cover

2 - Raised Wrinkle or Tenting Appearance

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Amount |
|---------------------|--|----------|
| 23-20-36-94 | Cover and Pad, Front Seat Cushion - Replace - Both Front Seats | 1.1 Hrs. |

FAILURE CODE:

| | |
|----|----------|
| P8 | New Part |
|----|----------|