



NUMBER: 23-012-04

GROUP: Body

DATE: April 27,2004

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SUBJECT:

Real Wood Trim Scratch Repair

OVERVIEW:

This bulletin involves finesse sanding and polishing scratched real wood trim panels.

MODELS:

**2005	(CS)	Pacifica **
**2005	(JR)	Sebring Convertible/Sebring Sedan/Stratus Sedan **
2001 - **2004**	(LH)	300M/LHS/Concorde Limited
**2005	(LX)	300/Magnum **
2002 - **2004**	(WG)	Grand Cherokee (International Markets)
2002 - **2004**	(WJ)	Grand Cherokee

NOTE: **This bulletin applies to vehicles equipped with sales codes CSY or SCW.******

SYMPTOM/CONDITION:

Real wood trim steering wheels and interior trim panels may become scratched/damaged by sharp objects such as rings, keys, etc.

DIAGNOSIS:

Visually inspect the wood trim if a scratch is present, the following Repair Procedure should be used.

NOTE: **Subject CS-vehicles have real wood steering wheel and shift knob. Subject JR-vehicles have real wood instrument panel bezels and on JR-convertible vehicles door trim panel spears. Subject LH-vehicles have real wood steering wheels, cluster and right side instrument panel trim bezels. Subject LX-vehicles have real wood door pulls, shift knobs and steering wheels. Subject WJ/WG-vehicles with an optional Overland package have real wood instrument panel spears/bezels, instrument panel upper center bezel, door trim panel spears and steering wheel.******

MATERIALS REQUIRED:

Qty.	Part No.	Description
AR	NPN	Sand Paper, 400 Grit
AR	NPN	Sand Paper, 600 Grit
AR	NPN	Sand Paper, 1000 Grit
AR	NPN	Sand Paper, 1500 Grit
AR	NPN	Sand Paper, 2000 Grit
AR	NPN	Compound, Polishing

REPAIR PROCEDURE:

1. Depending on the depth of the scratch, sand the scratched area with 400 grit or finer sandpaper. Use a linear (back and forth) sanding action, DO NOT use a circular motion.
2. Continue sanding until the scratched area is flush with the surrounding surface of the steering wheel/trim panel.
3. Use the next finest grit sandpaper to sand the scratched area until the linear scuff pattern is uniform with the finer grit.
4. Repeat step 3 until sanding with 2000 grit sandpaper is completed.
5. Polish the sanded area with polishing compound to return the surface to a high luster.
6. Clean any sanding/polishing residue from the vehicle.

POLICY:

Damage occurring during shipment is reimbursable via transportation claim. Damage occurring while in dealer inventory is dealer responsibility. Damage caused after the sale of the vehicle is not covered under warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-66-79-01	Finesse Sand, Buff and Polish - Steering Wheel	0.3 Hrs.
	Material Allowance	**\$4.15**
23-66-79-02	Finesse Sand, Buff and Polish - Instrument Panel Bezel	0.3 Hrs.
	Material Allowance	**\$4.15**
23-66-79-03	Finesse Sand, Buff and Polish - Door Trim Panel	0.3 Hrs.
	Material Allowance	**\$4.15**
Related Operation		
23-66-79-50	Each Additional	0.2 Hrs.
	Material Allowance	**\$2.04**

FAILURE CODE:

89	Scored or Scratched
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